



Scituate Community Choice Electricity (CCE)

Frequently Asked Questions

- 1. What is Scituate Community Choice Electricity?** Scituate CCE is our Town's electricity supply program. It is designed to provide residents with new electricity supply and options that feature competitive prices, longer-term price stability (though savings cannot be guaranteed), and more renewable energy. This Program launched in March 2023. Nearly 170 other cities and towns in Massachusetts, including nearby Cohasset and Marshfield, have similar programs.
- 2. Am I eligible to participate?** Yes! All Scituate residents and businesses are eligible to participate. How you join depends on your current electricity supplier:
 - **I am using Eversource or National Grid Basic Service** (most residential customers) - To join, use the form at Electricity.ScituateMA.gov, or call Direct Energy at (866) 968-8065.
 - **I have chosen another electricity supplier already** - Anyone who has proactively chosen their own electricity supplier should check with their current supplier for any early cancellation penalties. To join, use the form at Electricity.ScituateMA.gov, or call Direct Energy at (866) 968-8065.
- 3. Do I have to participate?** Participation is voluntary. Customers may opt out at any time, without penalty. To opt out, do either of the following:

Call Scituate's supplier, Direct Energy, at (866) 968-8065 or Submit the opt-out form at Electricity.ScituateMA.gov
- 4. Will this program cost more or less than my utility (Eversource or National Grid)?** It is important to note that the Town cannot guarantee future savings compared to Eversource Basic Service or National Grid Basic Service. Scituate CCE's current contract prices are fixed for 36 months through December 2027, but Basic Service prices change every six months for residential and commercial customers, and every three months for industrial customers.
- 4. Can I switch between options in Scituate's program?** Yes, you can switch between any of the Scituate options at any time. To switch, use the enroll/change form at Electricity.ScituateMA.gov, or call Direct Energy at (866) 968-8065.
- 5. Where does the voluntary renewable energy come from?** The voluntary renewable energy (i.e., the amount above and beyond the minimum required by the Commonwealth) qualifies as Class I. Class I is the State's term for new, regional renewable energy. The voluntary Class I in Scituate's program is located within New England and comes primarily from wind and solar projects.
- 6. What changes if someone participates in Scituate CCE?** There are two parts to an Eversource or National Grid electricity bill – (1) Supply and (2) Delivery. Enrolling in Scituate CCE only changes the Supply portion

of the bill. Eversource or National Grid will continue to provide all Delivery services, which includes billing and responding to power outages.

7. If I participate:

- a. Will I get another bill?** No, there will still only be one electricity bill per month sent by your utility (Eversource or National Grid).
- b. What about Low-Income discounts or Budget Billing?** Customers in the Low-Income rate class will continue to receive their current percentage discount on the entire electricity bill. Budget Billing customers will also continue to receive budget billing on their entire bill.
- c. What about solar and net metering?** Customers who receive solar electricity benefits from net metering credits, community-shared solar, or similar payments will continue to receive those benefits.

Scituate Community Choice Electricity Options

	Scituate Basic	Scituate Standard (default)	Scituate Plus
Price	\$13.870 ¢/kWh	14.289 ¢/kWh	15.193 ¢/kWh
Voluntary Renewable Energy*	None	Adds 10% voluntary renewable energy (MA Class I RECs)	Adds voluntary renewable energy (MA Class I RECs) to total 100%
Duration	December 2024 through December 2027	December 2024 through December 2027	December 2024 through December 2027

The Program cannot guarantee savings beyond the current term of Basic Service, as stated in the table above, because future Basic Service rates are unknown.

*Voluntary Renewable Energy is in addition to the State’s required renewable energy content for all electricity supplies. The State’s required renewable energy content is 62% in 2024 and 63% in 2025. For more details, see resources on Electricity.ScituateMA.gov.